

# ISG is a global construction specialist, delivering places where people and businesses thrive.



## Sustainability

This is an extract of page nine of ISG's 'Code of ethics and business conduct - August 2020'. (To view the full copy of the code, please visit <https://www.isg ltd.com/en/who-we-are/publications-library>)

This statement outlines our approach to sustainability and corporate responsibility. It should be read in conjunction with our vision and values, corporate strategy and supporting policies in relation to social, environmental and economic issues. We are committed to promoting the sustainability agenda through our own business operations, and supporting our clients to achieve their sustainable business goals.

We strive to create a place for people to thrive in our business, deliver performance we can be proud of, support communities who are better for knowing us, and ensure environments are both protected and enhanced.

We are committed to driving continual improvement, to deliver more sustainable, efficient construction and business processes in those areas where we have direct control, or the ability to influence others.

Aligned with our 'All 4 by 24' goals, our sustainable business strategy supports our effort to create value for our business and society by:

### People

- Offering an unbeatable employment experience by promoting equality and diversity, investing in training, development and succession planning, to recruit, retain and develop the best talent in our sector.

- Conducting our business responsibly to ensure the health, safety and well-being of all stakeholders and environments affected by our activities.

### Performance

- Providing the best customer experience in our industry, by embedding a customer-focused culture that drives continual improvement, and supports our customers before, during and after project delivery.
- Achieving sustainable growth by working with repeat customers, and building strong, strategic supply chain partnerships.
- Achieving optimal operational efficiency, to secure profit through a resource-efficient culture, and sharing the benefits of this experience with customers and supply chains.

### Communities

- Creating social value by investing in and collaborating with community, charity and supply chain partners local to our project sites and offices.
- Generating upskilling and employment opportunities, to support communities and reduce the social and economic impacts of unemployment and underemployment.

- Supporting global communities via strategic partnerships across our international locations.

### Environments

- Driving revolutionary change in our industry to secure its sustainable future.
- Reducing our greenhouse gas emissions and our impacts on climate change through tech-led innovation, and working with our peers through industry collaborations.
- Driving resource efficiency and circular economy, through responsible procurement, efficient construction, and working with suppliers and charity partners to reuse materials.
- Delivering healthy and sustainable spaces that meet customers' present and future needs.
- Promoting sustainable building solutions that reduce the impacts of whole-life cost and resource depletion.

Paul Cossell  
Chief Executive Officer



August 2020